

Family Weekend
Windmill Farm Conference Centre / Adventure Plus
Friday 21 - Sunday 23 September 2018



Terms and Conditions / Notes for Booking

A booking is only secured when the deposit and signed booking form are received and acknowledged by us.

Deposit

Deposits are non-refundable* and not transferable. Deposits are 20% of the booking price and must be paid on or before 15 June 2018.

Payments

Payment in full and early bird discounts apply as follows:

- Early bird discount - If you pay the full amount on or before 30 June 2018, you will receive a discount of 5% of the total price.
- All bookings must be paid for in full no later than 24 August 2018.

Refunds or cancellations

*The Trustees recognise that the very nature of craniofacial conditions makes it difficult to plan around surgery and unexpected illnesses or complications. In these instances, the Trustees will permit full refunds of any monies paid if cancellation is necessary due to your child requiring unexpected medical treatment and/or hospitalisation due to ill health. A booking can only be considered cancelled when you notify Headlines in writing and you receive confirmation.

Limited places

Places are limited by the capacity of Windmill Farm, so please book early to avoid disappointment.

Weekend start/end times

The weekend will start with arrivals on the Friday from 3pm and includes dinner at 6.30pm. The weekend ends at 3pm on the Sunday after the carvery lunch.

Booking type

Full time visitors / campers – Prices include full board accommodation/camping for a two-night stay, outdoor activities, campfire and evening entertainment, and childcare for the younger children.

Day visitors (Saturday only) – Prices include food, outdoor activities, campfire and evening entertainment, and childcare for the younger children. Food includes lunch, dinner, morning and afternoon snacks, and refreshments.

Accommodation

'Wellspring,' the main accommodation block, has 18 ensuite bedrooms. Most bedrooms are twin rooms, while the other rooms have a combination of double/single beds, sofa beds or bunk beds. A small number of bedrooms have space for an extra child bed.

One bedroom on the ground floor is suitable for disabled access.

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Registered Office: 13 Heol Pentre'r Felin, Llantwit Major, Vale of Glamorgan, CF61 2XS

'Lower Farm,' an original farmhouse with private gardens, offers further accommodation for up to 14 people. There are 5 bedrooms (2 ensuite) offering a combination of double/single beds, sofa beds or bunk beds. There is a family lounge, dining room and kitchen along with shared bathrooms upstairs and downstairs.

Camping – large camping field with access to nearby toilets and showers. Caravans and campervans are permitted. Tents are not provided. No electricity.

Activities

All activities are suitable for children aged 8 and over. Adventure Plus will provide suitable activities for children aged 6 and 7, but a parent or guardian must be available to supervise your child. In the cases where 'age restrictions' apply, the 'qualifying age' is the age at 21 September 2018 and the date of birth of the person must be included on the Booking Form.

Children's Clubs

These clubs are available for the younger children (up to 5 years old) and are organised by a team of Play Specialists from Oxford Children's Hospital.

Medical Supervision

We do not provide any medical supervision at any time during the weekend.

If your child requires one-to-one supervision at any of the activities, or whilst with childcare, you must tell us on the Booking Form, to allow for any extra staffing needed. Failure to inform us will result in you being asked to look after your child yourself.

Supervision of children

Unless attending any of the organised activities, or during specified time with qualified childcare, you are responsible for your own child(ren).

Alcohol

No alcohol included. There is no alcohol for sale, but guests are permitted to bring their own alcohol to Windmill Farm.

Photography, video and audio recording

Throughout the weekend we will be taking photographs and videos that may be used on the website, in E-News, Headline News, social media and any publicity that Headlines may produce.

If you do not want your child's image to be used, it is very important that you select this option on your booking form.

Parents/carers are permitted to take photographs of their own child(ren) during the weekend, however, please respect the privacy of others.

Windmill Farm Conference Centre / Adventure Plus

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For further information, please contact Justine Tweedie:

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