

Notes for Booking Form



Family Weekend

Mount Cook Adventure Centre

Friday 30 June – Sunday 2 July 2017

Terms and Conditions for Weekend

A booking is only secured when the deposit and booking form are received and acknowledged by us.

Deposit

Deposits are non-refundable* and must be paid on or before 3 March 2017.

Balance payments

All bookings must be paid for in full no later than 7 April 2017.

Refunds or cancellations

*The Trustees recognise that the very nature of craniofacial conditions make it difficult to plan around surgery and unexpected illnesses or complications. In these instances, the Trustees will permit full refunds of any monies paid if cancellation is necessary due to your child requiring unexpected medical treatment and / or hospitalisation due to ill health.

Accommodation

The Centre has 35 ensuite bedrooms and 10 Glamping Pods.

Two bedrooms are situated on the ground floor and are suitable for disabled access.

Bedrooms sleep four persons (two bunks) however a small number of bedrooms also have an extra pull out bed to accommodate larger families. If you have a baby, you can bring your own travel cot, but please let us know.

Glamping pods sleep a maximum of four persons (two bunks) and have a private wash basin and toilet. Shower blocks are on the ground floor of the Centre. Glamping pods will be allocated on a first come, first served basis.

Medical Supervision

We do not provide any medical supervision at any time during the weekend.

Unless attending any of the organised activities or during specified time with qualified childcare, you are responsible for your own child(ren).

If your child requires one-to-one supervision at any of the activities or whilst with childcare you must tell us on the Booking Form, to allow for any extra staffing needed. Failure to inform us will result in you being asked to look after your child yourself.

Headlines is a Registered Charity No. 1058461

Registered Office: 13 Heol Pentre'r Felin, Llantwit Major, Vale of Glamorgan, CF61 2XS

Age for activities

Activities are suitable for children aged 6+ (except for High Ropes and Caving which are suitable for children aged 8+).

In the cases where 'age restrictions' apply, the 'qualifying age' is the age at 30 June 2017 and the Date of Birth of the person must be included on the Booking Form.

Children's Clubs

These clubs are available for the younger children (up to 5 years old) and are organised by a team of Play Specialists from the Oxford Children's Hospital. The clubs will be split into two age groups to enable us to offer different experiences for different ages.

Photography, video and audio recording

Throughout the weekend we will be taking photographs and videos that may be used on the website, in E-News, Headlines News, social media and any publicity that Headlines may produce.

It is very important that if you do not want your child's image to be used that you select this option on your booking form.

Parents/carers are permitted to take photographs of their own child(ren) during the weekend, however, please respect the privacy of others.

Alcohol

No alcohol included. Mount Cook do have a licence to sell alcohol. Any alcohol consumed must be purchased from the venue.

Mount Cook Adventure Centre, Near The National Stone Centre, Porter Lane, Middleton-by-Wirksworth, Matlock, Derbyshire, DE4 4LS

mountcook.org

For any queries or further information, please contact Justine Tweedie -
info@headlines.org.uk, Tel: 0330 120 0410

Please keep these notes for your reference.